From: Elaine Kurlander To: Microsoft ATR Date: 1/27/02 4:47pm

Subject: Attorney General John Ashcroft

Attorney General John Ashcroft United States Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530-0001

Dear Attorney General Ashcroft:

I would like to give you my thoughts on the Microsoft Anti-Trust case. I have been following the case and am very happy that this settlement has been reached.

I use Microsoft on a regular basis and am very happy with their products. I've never been prevented from using other products. I just haven't wanted to. But as part of the settlement, Microsoft is allowing other products on their Windows software. They have also made it easier for other companies to compete with them by handing over some of their technology secrets. When these companies come up with products competing with Microsoft, Microsoft has even agreed to not use ordinary normal business tactics to retaliate in the spirit of free competition. I hope that the Federal Government can set a positive example for the states still pursuing this mess.

Please maintain this settlement to help our economy in these difficult times.

Sincerely, Elaine Kurlander 3314 Midfield Road Pikesville, Maryland 21208

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